



HEALTH PLAN

(888) 327-0671

[McLarenHealthPlan.org](http://McLarenHealthPlan.org)

At McLaren Health Plan, we strive to provide you with the best service possible. We are here for you!

Call today to register for the Child Complex Case Management Program, (888) 327-0671 (TTY: 711)

*McLaren Health Plan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.*

**Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-327-0671 (TTY: 711).

**Arabic:**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-327-0671 (رقم هاتف الصم والبكم: 711).


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Rev 1.22.18

Child  
Complex Case  
Management  
Program



McLaren Health Plan  
Nurse Case Management

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# Helping with Your Care

You have a voice about your child's unique health care needs. Especially if he/she has a long-term condition, such as diabetes or asthma. McLaren Health Plan (MHP) offers a Child Complex Care Program specifically for our members with complex care needs.

Our caring nurses will listen to you. We can help make sure you have a say in your child's care.

We also include your family members and other care support to ensure your child gets the care they need.



Participation is voluntary and free for our members. It's simple to register, just call Customer Service at (888) 327-0671.

When you enroll your child in the Child Complex Care Program, your child will be assigned a nurse case manager. The nurse can help you maximize your child's benefits. They can also assist you by sharing information about specialists and facilities.



The program calls for regular communications with your child's nurse about your child's care. The nurse can help coordinate the things you need to improve your child's condition, such as:

- Medical appointments
- Medications
- Equipment

With support from your child's provider, family, and other care support, the nurse will help you set goals for your child to reach better health. Our goals are:

- Keep your child's doctor-patient relationship
- Help you to improve your child's health
- Help you to learn about your child's medications and care

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